

Subject: very mixed response

From: Barry Drake <b.drake@ntlworld.com>

Date: 26/04/13 10:24

To: Sebastian.James@dixons.co.uk

CC: customer.services@currys.co.uk

Hi there On 11th April, I wrote to express great disappointment about the attitude of staff at the Nottingham branch of PC World towards Linux users. I received a very helpful reply - attached as currys_1. I replied to this offering free assistance from the huge volunteer base in the Linux community.

Yesterday, I received a reply which seems to indicate that company policy is the opposite of that suggested in the first reply. I have attached this also. Please let me know your actual company policy and if the Linux community might assist in any way. At the moment, the Linux community assumes that your group is generically hostile towards Linux and our community. I hope that this is not the case, but the situation at local level could be improved greatly.

Kind regards, Barry.

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Barry Drake is a member of the the Ubuntu Advertising team.

— Attachments: —

currys_1.pdf	27 bytes
currys_2.pdf	27 bytes